

KONSTANTINOS BALLOS

CONTACT INFORMATION

✉ kostas_ballos@hotmail.com

🏠 Lydias 7 ,Kallithea , Athens

📞 0030 697 495 3913

📅 May 24, 1990

🌐 Hellenic

SKILLS

- Project Management
- Troubleshooting
- Cybersecurity
- Hardware Troubleshooting
- Network Configuration
- Problem-solving
- Web Development
- Basic SQL

LANGUAGES

- English | Advanced. Certificate of Proficiency in English

EXPERIENCE

IT MANAGER

Shipping Company. South of Athens | Nov 2019 - Present

It Assistance 2019-2020, IT Manager 2020 - now

- Developed and maintained IT policies and procedures to ensure compliance and security. Company / Vessels
- Managed and maintained company's network infrastructure. Company / Vessels
- Provided technical support and troubleshooting for secure communication systems. Company / Vessels
- Managed network infrastructure including routers, switches, and firewalls. Company / Vessels
- Managed daily office operations and administrative tasks to ensure efficiency and productivity.
- Performed troubleshooting of all related satellite/communication systems.
- Managed and resolved issues related to Microsoft Office applications / 365 .
- Attending all vessels drydocks for maintenance/updates/installation of telecommunication / satellite systems .
- Participated successfully at TMSA Audits

IT CONSULTANT

My Consultants SA. North of Athens | 2015 - 2019

- Provided technical support and training to end-users on software applications. (Atlantis/Softone/Unisoft/Epsilon)
- Implemented, configured, and maintained ERP systems for clients in various industries.
- Troubleshooting and resolving hardware issues for end users.
- Managed network infrastructure including routers, switches, and firewalls.
- Responsible for setting up offices / work spaces with all Hardware and Software equipment

EDUCATION

HIGH SCHOOL

6th High School of Nea Ionia. | 2006 - 2008

UNIVERSITY

Higher Technological Educational Institution of Chalkida, School of Administration and Economics, Department of Business Administration.
Chalkis | 2009 - 2014

HTML5 & JAVASCRIPT : FIRST STEPS IN WEB DEVELOPMENT

IEK Intergraphics.

WORDPRESS & E- SHOP

IEK Intergraphics.